

# ACCESSIBILITY GUIDE

# WAXY O'CONNORS

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[WWW.WAXYOCONNORSGLASGOW.CO.UK](http://WWW.WAXYOCONNORSGLASGOW.CO.UK)



Waxys is an expansive venue incorporating 6 bars over 3 floors with 9 total rooms. Directly in the heart of Glasgow, right next to Queen Street train station. Hosting a wide selection of Scottish and Irish whisky's as well as a wide selection of 11 taps, ranging from the classic Irish Guinness to the more fruitful Beavertown neck oil. We also boast a delicious Irish pub themed food menu with Guinness braised steak pies and traditional Irish fry ups!

# WELCOME





# ACCESSIBILITY

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Dear Guests,

We regret to inform you that Waxy O'Connor's is currently *not* equipped with wheelchair access. We understand that this will cause some inconvenience and apologise for the difficulty this presents.

For safety reasons, we strongly advise against carrying guests out of a wheelchair or asking them to walk up steps, as this would compromise our ability to evacuate all guests safely in the event of an emergency.

We are committed to improving our facilities and are actively exploring ways to make our venue more accessible in the future. In the meantime, if you need assistance or have any special requirements, please contact us prior to your visit, and we will do our best to accommodate you.

Thank you for your understanding and patience.

*Waxy O'Connor's*



# THE VENUE

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*The following details describe our current limitations*

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## **Entrances**

*West George Street & Dundas Lane*

Although there is ground level access to Murphys bar via West George Street, there are no accessible toilets located on this floor. The entrance at Dundas is only accessible via stairs.

## **Internal Access**

*All bars & functions areas*

There is no lift access within the building to any of the floors. There are no ramps or alternative access routes available. There are only stairs through-out the building



## **Restroom Facilities**

*Public & Accessible toilets*

There are 2 accessible toilets in the venue, one on the basement level and one on the upper level. However, there are no ramps or lifts available to provide access to these.





# GETTING HERE

01

## Public Transport

There is a bus stop right outside the West George Street entrance. The nearest train station is Queen Street but we are not far from Central Station either. The nearest subway is Buchanan Street

02

## Taxi

There is a taxi rank across the street. These are not pre-booked. There are many apps including Glasgo Cabs, Uber & Glasgow Taxis.

03

## Parking

There is a drop off point at the West George Street entrance for taxi's. However, there is a bus gate in place between 10am and 7pm, during which time no cars are allowed through apart from taxi's

04

## Main Entrance

The path to the main entrance on West George Street is 4267mm wide. There is level access at this entrance. The main door is manual.

05

## Back Entrance

The entrance off Dundas lane is open plan and can be accessed through the outside furniture. The entrance here is 4260mm wide. The doors here are manual

06

## Inside the building

There are bold labels highlighting specific rooms and areas. Some parts of the venue have low ceilings and low/variable lighting.



# AMENITIES INSIDE

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## **Public Toilets**

01

There are mens toilets on the upper floor and basement floor. The ladies toilets are also located on the upper and basement floor. There are a few stairs on the basement level leading into the ladies.

## **Places to eat & drink**

02

There is no one section of the venue for dining. The entirety of the tables in the building can be used for food or drinks. It is bar service only. If you need table service please speak to a member of staff for assistance. There is background music played and live music in the evenings. The tables and plates have high colour contrast. We have a menu that caters to many dietary requirements and allergen requests. A full menu is available by scanning the QR code on the menu or by speaking to a member of staff.

## **Smoking**

03

There are 2 smoking areas available. One at the front entrance on West George Street and another at Dundas Lane. There are tables and chairs available in these sections.





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# FEEDBACK

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Your feedback is valuable to us. If you have any comments or suggestions regarding accessibility, or if you require assistance, please do not hesitate to contact us.

If you require accessibility accommodations, please reach out to explore possible solutions or to make arrangements for an alternative venue within the company.

Our policy is reviewed periodically to ensure it remains accurate and to reflect any changes in accessibility provisions.



*Waxy O'Connor's*



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