

## Accessibility Guide for Waxy O'Connor's Glasgow

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### Welcome

Waxys is an expansive venue incorporating 6 bars over 3 floors with 9 total rooms. Directly in the heart of Glasgow right next to Queen Street train station. Hosting a wide selection of Scottish and Irish whisk(e)y's as well as a wide selection of 11 taps ranging from the classic Irish Guinness to the more fruitful Beavertown neck oil. We also boast a delicious Irish pub themed food menu with Guinness braised steak pies and traditional Irish fry ups!



## At a Glance

### Level Access

- The front entrance at West George Street is level with the sidewalk and is fully accessible to wheelchairs.
- There is level access from the West George street entrance to:
  - Murphy's Bar – pictured:



- Service lift for access to rest of venue.
- Outside seating area.

### Access with steps

- There are steps from the Dundas Lane entrance into Dundas Bar with level access to Tablet Bar and the Cottage/Library rooms.
- Church Bar on the basement level of the venue is only accessible via stairs.
- Link Bridge area is only accessible via stairs from Murphy's bar, Dargle and Dundas (upper level)
- Small Church area is accessible via stairs from Church bar or Guinness Corridor.

### Hearing

- All staff have disability awareness training.

### Visual

- Signage displaying fire exits, Toilet directions and general bar and room labels.

- This venue has variable lighting and areas with lower lighting levels.

## **General**

- There are 2 Disability access toilets in the venue: one on the upper level and one on the basement level.
- All staff have disability awareness training.

## **Getting here**

44 West George Street  
Glasgow  
G2 1DH



### **Travel by public transport**

- You can get to Waxy O'Connor's Glasgow by bus, train and metro.
- The nearest bus stop is right outside, just metres away, on West George Street. The bus stop is 0.0 miles / 0.0 km from Waxy O'Connor's.
- The nearest train station is Queen Street Station. We are also very close to Glasgow Central Station.
- The nearest underground station is Buchanan Street.
- We are located in the heart of Glasgow city centre, and well positioned for all forms of public transport.



### **Travel by taxi**

- You can get a taxi with Glasgow Taxis by calling +44 (0)141 429 7070. The taxi company has a wheelchair accessible vehicle.



### **Parking**

- There is a drop off point at the West George Street entrance for taxis but it is a bus/taxi gate from 10am until 7pm.

## **Arrival**



### **Path to main entrance**

- From the street to the main entrance (West George Street), there is level access.
- The path is 4267mm wide, or more.



### **Main entrance at West George Street**

- The main entrance has level access.
- The main door is side hung and manual.
- Waxy O'Connor's is accessed via a wide pavement on West George Street. It is spacious inside with an accessible toilet on the basement and upper levels.

## Getting around inside

### Visual Impairment - General Information

- We have bold labels designating specific areas/rooms.
- Some parts of the venue have low/variable lighting.

### Bar

#### Waxy O Connors

- From the main entrance to the bar, there is level access. The route is 950mm wide, or more.
- Access to the bar area is through a vestibule at the main entrance

### Public toilet

#### Accessible Toilet

- There is a public toilet for disabled visitors.
- From the main entrance to the public toilet, there is level access via an internal lift. The route is 950mm wide, or more.
- The toilet door is 900mm wide or more.
- The toilets have handrails.
- The toilet has A panic alarm that is connected to an emergency light on the outside of the toilet.

### Place to eat and drink

- From the main entrance to the dining area, there is level access. To get to a table, there are no steps.
- The dining area is bar service. If you need table service, staff can help you.
- The route through the dining area is 800mm wide, or more.
- There is background music.
- The table and plates have high colour contrast.
- We cater for sugar free (diabetic), vegetarian, gluten free (celiacs), lactose free (dairy free), nut free, vegan, kosher and halal specific diets.
- Our venue has a menu that caters to all of the dietary requirements selected above. A full menu with dietary requirements is available via scanning the barcode on our menu, on our website or just by speaking to a member of staff.



## Getting around outside

### Smoking

#### Outside area

- From the main entrance at West George Street to the smoking area, there is level access. The route is 950mm wide, or more.
- The entrance is 1500mm wide.



## Customer care support

### Accessibility equipment

- We are situated on a street, so dogs can be taken outside to go to the toilet

### Emergency evacuation procedures

- We have emergency evacuation procedures for disabled visitors.

### Customer care support

- All staff have disability awareness training.

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Guide last updated: 13 July 2023